


LETTER

Survey Quality and Acquiescence Bias: A Cautionary Tale

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(Received 4 October 2024; revised 5 November 2025; accepted 6 November 2025)

Abstract

In this note, we offer a cautionary tale on the dangers of drawing inferences from low-quality online survey datasets. We reanalyze and replicate a survey experiment studying the effect of acquiescence bias on estimates of conspiratorial beliefs and political misinformation. Correcting a minor data coding error yields a puzzling result: respondents with a postgraduate education appear to be the *most* prone to acquiescence bias. We conduct two preregistered replication studies to better understand this finding. In our first replication, conducted using the same survey platform as the original study, we find a nearly identical set of results. But in our second replication, conducted with a larger and higher-quality survey panel, this apparent effect disappears. We conclude that the observed relationship was an artifact of inattentive and fraudulent responses in the original survey panel, and that attention checks alone do not fully resolve the problem. This demonstrates how “survey trolls” and inattentive respondents on low-quality survey platforms can generate spurious and theoretically confusing results.

Keywords: survey methodology; acquiescence bias; political beliefs; misperceptions

Edited by: Daniel J. Hopkins and Brandon M. Stewart

1. Introduction

In a series of survey experiments, Hill and Roberts (2023) show that acquiescence bias—the tendency of survey respondents to answer True, Agree, or Yes more often than False, Disagree, or No—artificially inflates survey-based estimates of conspiratorial beliefs and misinformation among the mass public. By randomly assigning their respondents to opposite-keyed versions of a set of yes–no questions, the authors show that the magnitude of acquiescence bias can increase the estimated prevalence of some conspiratorial beliefs by upward of 50%. In addition, they show that some groups of respondents are more prone to this bias than others: the effect of question wording was largest among very conservative and very liberal respondents, younger respondents, and those with the lowest education and numeracy. Taken together, these findings suggest that acquiescence bias not only causes researchers to overstate the prevalence of conspiratorial beliefs, but also to mis-estimate the *association* between conspiratorial beliefs and various demographic characteristics.

Reexamining the study’s data, we reproduce its main findings—acquiescence bias has real and significant effects on estimates of conspiratorial beliefs and misinformation. However, we identify a minor coding error in the original analysis that, once corrected, reverses the estimated association between acquiescence bias and education. Specifically, we find that the eight-category education variable contains several respondents coded as –3105 (“None of the above”) by the Lucid survey platform in the 2020 survey wave. Although this error affects a relatively small number of respondents (14 out of 2,055 respondents in that survey wave), these outliers have an outsized influence on the paper’s estimated

associations because the covariate is coded as a continuous variable. Once those 14 respondents are dropped, the resulting estimates reveal that acquiescence bias is largest among more educated respondents, particularly those with a postgraduate education.

This result is surprising in light of decades of survey research. Over 60 years ago, Campbell *et al.* (1960) warned that research on authoritarian personalities was likely to be undermined by the higher rate of acquiescence among those with less education. A wide range of survey experiments have corroborated this theory, finding that the most highly educated respondents are the least susceptible to question wording effects and acquiescence bias (Narayan and Krosnick 1996; Schuman and Presser 1981). To the extent that acquiescence bias is driven by inattentiveness, one would expect it to be most prevalent among less-educated respondents, who are on average less attentive to question wording (Berinsky, Margolis, and Sances 2014; Ziegler 2022).

After corresponding with the authors of the original study, they promptly issued a corrigendum correcting the error (Hill and Roberts 2025), expressing surprise at the reversed association between education and acquiescence bias, and urging further study. We designed and preregistered¹ two new survey experiments to test several competing theories that could explain the result.

Theory 1: Low-Quality and Fraudulent Responses. The most straightforward explanation is that our surprising result is being driven by “survey trolls” (Lopez and Hillygus 2018), a subset of respondents who are more likely to fraudulently report low-prevalence characteristics (e.g., having a postgraduate degree). The original experiments were conducted on the Lucid survey platform, which in recent years has seen a significant rise in low-quality survey responses (Ternovski and Orr 2022). If respondents who misrepresent their educational attainment are more likely to satisfice when responding to other survey questions, it could easily explain the observed association between education and acquiescence bias. To test this hypothesis, we replicate the experiment on both the original platform² and a higher-quality survey panel (Bovitz–Forthright). The Bovitz panel exhibits significantly higher levels of response quality and representativeness (Stagnaro *et al.* 2024), and we are able to validate each respondent’s reported education against their demographic profile maintained by the company.

Theory 2: Deference to Researchers among the Highly Educated. Perhaps the most highly-educated respondents are more likely to make “miseducated guesses” (Graham 2023) when responding to survey questions. If more educated respondents are, on average, more politically knowledgeable, then they would be more likely to have heard about and remember the controversies and conspiracies described in the survey. The original Hill and Roberts (2023) experiment was administered four years after the relevant controversies occurred, so respondents who did remember them would have been unlikely to have detailed knowledge about their specifics (“Did Clinton say that *half* of Trump’s supporters were in a basket of deplorables, or some other fraction?”, “Did Trump refuse to say he’d concede in the second debate or the third debate?”). As a result, they may be more susceptible to question wording effects, deferring to the investigators when faced with a specific true/false statement. To test this hypothesis, we include in our replication studies a new set of questions about more recent and high-salience conspiracy theories that circulated during the 2024 presidential election. We should expect to observe a much weaker relationship between education and acquiescence bias for these questions, since the most informed respondents would be better able to recall the correct answer. We also administer a four-item political knowledge scale to assess the relationship between political knowledge and acquiescence, independent of education.

Theory 3: Response Option Effects. A third explanation for the pattern is that more educated respondents are less likely to admit that they are uncertain when presented with political knowledge questions (Jessee 2017; Mondak 1999). This could make them more prone to acquiescence bias than less educated respondents who more frequently responded “Not sure” in the original survey experiment.

¹ See AsPredicted no. 239215.

² In December 2021, the Lucid platform was acquired by Cint Group; throughout the article, we label our replication on this platform “Cint” or “Lucid/Cint.”

In the original study, respondents with a high school education or less responded “Not Sure” roughly 45% of the time, compared to 32% of respondents with a postgraduate education. To test this theory, we randomly assign respondents to receive “Not sure” as a response option in our replication studies, and estimate the effect of this design choice on rates of acquiescence bias.

The results we present below offer resounding support for Theory 1. In the larger, higher-quality Bovitz panel, average rates of acquiescence bias are roughly three times smaller, and there is no observed association between education and acquiescence. By comparison, our replication on the Lucid/Cint platform yielded nearly identical results as in the original paper. When asking respondents about recent, high-salience conspiracy theories (e.g., Haitian immigrants eating pets in Springfield OH), the highest rates of acquiescence bias were among respondents on the Lucid/Cint platform with self-reported postgraduate degrees. This evidence strongly suggests that the initial result was driven by inattentive and fraudulent responses, and that attention checks alone are insufficient to weed out these responses. We take this as a cautionary tale about the dangers of over-interpreting conditional effect estimates from low-quality survey platforms, particularly for low-prevalence characteristics.

2. Data and Analysis

The survey experiment was first conducted in December 2020 by Hill and Roberts (2023) on a nationally representative sample of respondents using the online survey platform Lucid. Respondents were asked a series of True/False questions about several actual or “fake news” events that occurred during the 2016 U.S. presidential election, drawn from Allcott and Gentzkow (2017). For each question, respondents were randomly assigned to either a *positive-keyed* version of the claim (e.g., “The Clinton Foundation bought \$137 million in illegal arms.” and “Pope Francis endorsed Donald Trump.”) or a *negative-keyed* version of the same claim (e.g., “The Clinton Foundation DID NOT buy millions of dollars worth of illegal arms.” and “Pope Francis DID NOT endorse Donald Trump.”). Because question wording is randomized, the difference between the share of respondents endorsing the positive-keyed version of the claim and the share of respondents rejecting the negative-keyed version of the claim provides a credible estimate of the magnitude of acquiescence bias.

In our reanalysis and replications, we adhere as closely as possible to the data analysis procedures from the original paper, estimating a linear-probability model predicting agreement with the positive-keyed version of each claim.³ The magnitude of acquiescence bias is estimated by the marginal effect of the binary variable *Pos keyed*. Interaction terms capture differences in acquiescence bias by respondent characteristic. In our reanalysis, we drop the 14 respondents whose educational attainment is coded as –3105, and recode education as a categorical variable.

Figure 1 illustrates a few questions driving the puzzling relationship between education and acquiescence in the original survey experiment, plotting the percentage of respondents who endorsed four different “fake news” claims, broken down by educational attainment and question wording (see Figure B.2 in the Supplementary Material for the other claims). Strikingly, highly-educated respondents were the *most* likely to endorse these false or conspiratorial statements, regardless of the statement’s partisan alignment. Acquiescence bias—the gap between red and black points—is consistently largest for the respondents with self-reported postgraduate degrees. When responding to positive-keyed versions of the claims, these respondents were more likely than any other group to endorse both Democratic-aligned misinformation (Mike Pence called Michelle Obama vulgar, Ireland announced that it was accepting American asylum applications) and Republican-aligned misinformation (the Clinton Foundation bought \$137 million in illegal arms, the Pope endorsed Donald Trump). The fact that these groups exhibit the largest acquiescence bias regardless of the partisan alignment of the claim suggests that this relationship is not being driven by differences in partisanship.

³ As in the original analysis, we code agreement as 1, disagreement as 0, and “Not sure” as 0.5.

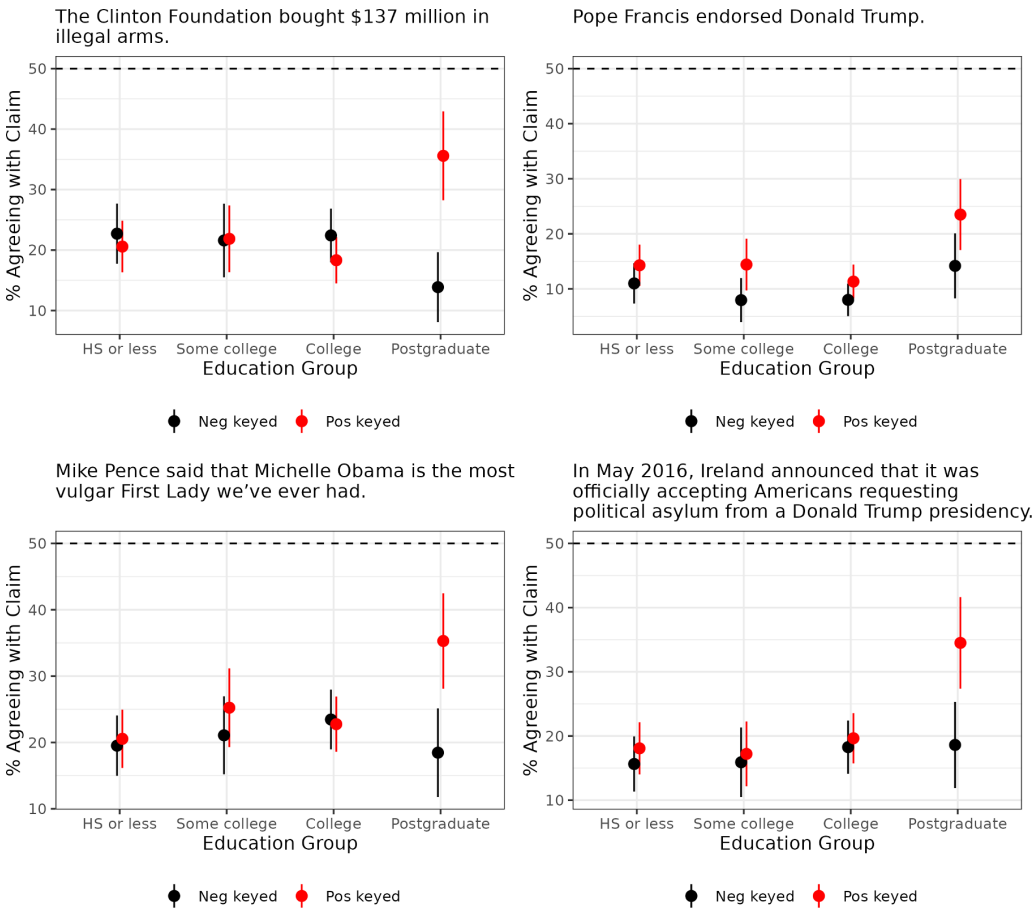


Figure 1. Percent of respondents who agree with each false claim, broken down by question wording and educational attainment. *Note:* Vertical bars denote 95% confidence intervals.

We make four modifications to the survey experiment in our replication studies. First, we add eight new questions about events (actual and conspiratorial) from the 2024 presidential election campaign.⁴ Second, we include a four-item measure of political knowledge, asking respondents to identify the majority party in both houses of Congress, the office held by JD Vance, and the office held by John Roberts. Third, we randomize at the respondent level whether “Not sure” is included as a response option. Finally, we include a mock vignette attention check (Kane, Velez, and Barabas 2023),⁵ but do not exclude respondents who fail the check, so we can test the relationship between inattention and acquiescence bias.⁶ This new survey experiment was fielded in August 2025 on the Lucid/Cint platform ($n = 2,193$) and the Bovitz–Forthright panel ($n = 3,036$).

⁴See Section A of the Supplementary Material for the full statements in positive and negative form. Like the originals, our new statements are equally distributed between Republican- and Democratic-aligned, and between true and false.

⁵In particular, we use the “stadium licenses” scenario from Kane *et al.* (2023, pp. SM 6–7). It includes a short prompt about a local policy topic and three multiple-choice questions.

⁶Following our preregistration, we do not exclude any respondents when analyzing our experiments. Note that Hill and Roberts (2023) exclude non-partisans from their main analyses. For consistency, we do the same when replicating their work in Tables 1 and 2. As shown in Table C.1 in the Supplementary Material, our main replication results (with respect to acquiescence bias and its relationship with education) also hold when including all respondents in the original sample.

Table 1. Original results and replications

	Baseline			Education interaction		
	(1A) H&R	(1B) Lucid/Cint	(1C) Bovitz	(2A) H&R	(2B) Lucid/Cint	(2C) Bovitz
Pos. key	0.147*** (0.008)	0.117*** (0.007)	0.049*** (0.005)	0.046* (0.021)	0.068*** (0.018)	0.063*** (0.013)
Pos. key × educ.				0.022*** (0.004)	0.012*** (0.004)	−0.003 (0.003)
Educ.				−0.011*** (0.003)	−0.007*** (0.002)	−0.002 (0.002)
(Intercept)	0.446*** (0.005)	0.444*** (0.004)	0.474*** (0.003)	0.498*** (0.013)	0.472*** (0.010)	0.481*** (0.008)
N	15,431	43,860	60,154	15,298	43,700	59,692
No. of respondents	1,400	2,193	3,036	1,388	2,185	3,000
Adj. R ²	0.035	0.017	0.003	0.037	0.018	0.003
Std. errors	By resp.	By resp.	By resp.	By resp.	By resp.	By resp.

Note: * $p < 0.1$, ** $p < 0.05$, and *** $p < 0.01$.

Table 1 reports effect estimates from all three surveys. In both the original survey (H&R) and the direct replication (Lucid/Cint), estimated acquiescence bias has a similar magnitude, between 10 and 15 percentage points on average (columns 1A and 1B), and there is a significant positive association between acquiescence bias and education (columns 2A and 2B). But in the larger, high-quality replication (Bovitz), the estimated average rate of acquiescence bias is roughly 2–3 times smaller (about 5 percentage points), and there is no association between education and acquiescence.

Table 2 examines the relationship between education and acquiescence bias, broken down by how respondents performed on the mock vignette attention check. Notably, the puzzling positive association is present in all Lucid/Cint subsamples (1A–1C). Though passing all attention checks yields a smaller estimate (1C), it is still positive and statistically significant (at the 10% level). Meanwhile, none of the Bovitz subsamples (2A–2C) exhibit the positive association. All in all, this suggests that attention checks, while useful, cannot fully correct the issues of a low-quality sample.

We find little support for the second theory (highly educated respondents exhibit more deference to researchers), as illustrated in Figure 2. One of our new questions asked respondents whether they agreed with the statement “The city manager of Springfield OH confirmed receiving credible reports of pets being eaten.” This was in reference to a highly-salient piece of misinformation that circulated widely during the 2024 U.S. presidential election. The negative-keyed version of the question was “The city manager of Springfield OH *denied* receiving credible reports of pets being eaten” (emphasis added). In the Bovitz panel, the percent of respondents expressing agreement with the false claim declines with education, from roughly 35% of respondents with a high school education or less to roughly 25% of respondents with a postgraduate degree. There are no significant differences in agreement across question wording conditions, regardless of education. In the Lucid/Cint panel, however, there is a nearly 25 percentage point difference across treatment conditions, but *only* for respondents who self-reported having a postgraduate education. We also find no correlation between acquiescence bias and our four-item political knowledge inventory (see Table C.2 in the Supplementary Material). This is not the pattern of responses we would expect if the result was due to respondents deferring to the researchers on specific factual claims.

Finally, we find some evidence that response options affect acquiescence bias, but no evidence that it is responsible for its association with education. Table C.3 in the Supplementary Material breaks

Table 2. Acquiescence bias and education, by attention check status and survey platform

	Lucid/Cint			Bovitz		
	(1A) None passed	(1B) Some passed	(1C) All passed	(2A) None passed	(2B) Some passed	(2C) All passed
Pos. key	0.027 (0.051)	0.079*** (0.026)	0.055** (0.022)	0.102** (0.046)	0.069*** (0.026)	0.054*** (0.015)
Pos. key × Educ.	0.036*** (0.012)	0.013** (0.006)	0.008* (0.005)	−0.003 (0.011)	−0.010* (0.006)	−0.001 (0.003)
Educ.	−0.019*** (0.006)	−0.006* (0.004)	−0.005* (0.003)	0.000 (0.007)	0.003 (0.003)	−0.003 (0.002)
(Intercept)	0.491*** (0.028)	0.467*** (0.015)	0.476*** (0.013)	0.468*** (0.028)	0.480*** (0.016)	0.481*** (0.009)
<i>N</i>	7,640	17,980	18,080	5,332	14,660	39,700
No. of respondents	382	899	904	282	733	1,985
Adj. <i>R</i> ²	0.037	0.021	0.010	0.010	0.001	0.003
Std. errors	By resp.	By resp.	By resp.	By resp.	By resp.	By resp.

Note: * *p* < 0.1, ** *p* < 0.05, and *** *p* < 0.01.

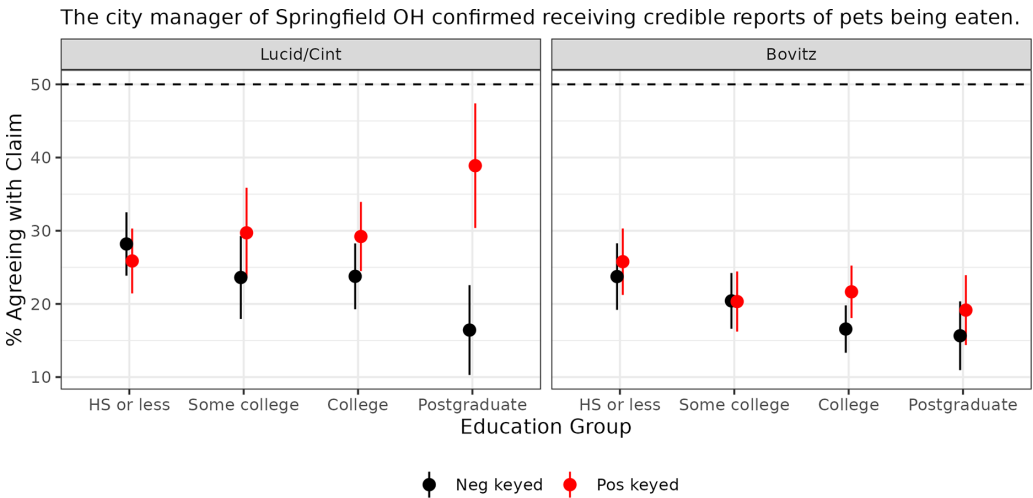


Figure 2. Percent of respondents who expressed agreement with the false claim regarding Springfield OH, broken down by question wording, educational attainment, and survey panel.
Note: Vertical bars denote 95% confidence intervals.

down estimated acquiescence bias by survey panel, education, and treatment condition. The results from the Bovitz panel suggest that question wording effects are strongest when “Not sure” is included as a response option, but there is no positive association between education and acquiescence, regardless of which response options are shown to the respondents.

3. Discussion

Taken together, these results strongly support the theory that the positive association between education and acquiescence bias was an artifact of low-quality and fraudulent survey responses. When conducting the experiment on a large, high-quality survey panel, there is in fact no observed relationship between education and acquiescence bias. This highlights the importance of implementing best practices to ensure response quality and truthfulness in survey experiments. And it suggests that scholars should be cautious about over-interpreting conditional effect estimates in low-quality survey panels, particularly for low-prevalence attributes where survey respondents might have a financial incentive to make false claims about their identity (Bell and Gift 2023).

Echoing Hill and Roberts (2023), we advise researchers avoid wording questions in a way that induces acquiescence bias, or, if an Agree/Disagree format is deemed necessary, to randomize assignment to positive- and negative-keyed versions of the statement. Approaches like the 2020 ANES survey instrument—which lists both positive- and negative-keyed versions of each belief and asks respondents to select which they believe is more likely to be true—are preferable in most cases. Researchers interested in measuring conspiracy beliefs should give respondents an explicit choice between conspiratorial and conventional explanations, as in Clifford, Kim, and Sullivan (2019). Such designs should be paired with careful screening for disengaged survey takers, since random responses can also inflate estimates of controversial or conspiratorial beliefs (Westwood *et al.* 2022).

Acknowledgments. Thanks to Derek Mikola and Kevin Esterling for organizing the 2024 Polmeth Replication Games, from which this project originated, to Seth Hill and Molly Roberts for their prompt and thorough responses to our questions, and to the anonymous reviewers for their guidance on the replication effort.

Data Availability Statement. Replication materials for this article are available at Cruz, Bouyamourn, and Ornstein (2025). A preservation copy of the same code and data can also be accessed via Dataverse at <https://doi.org/10.7910/DVN/ZF32UF>.

Competing Interest. The authors declare no competing interest.

Supplementary Material. For supplementary material accompanying this paper, please visit <https://doi.org/10.1017/pan.2025.10030>.

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